

Mynd House

Access Statement



Introduction

We aim to cater for the needs of all visitors in our 7 bedroom Guest House. The house is a period Edwardian property and some aspects of providing suitable access for some visitors is restricted due to the nature of the building. We do however review accessibility to Mynd House and seek to improve access where possible and practical to do so. The following statement is a summary of our provision. If you have any specific questions please feel free to call us and we will endeavour to help.

Pre-Arrival

- There is a bus stop opposite the guest house and there is a frequent bus service operating to Ludlow and Shrewsbury.
- The nearest town is Church Stretton which is just over 1 mile away (5 minutes by car or 20 minutes walking - the walk is on the flat).
- The main train station is 5 minutes away by car.
- There is a local taxi service that has accessible taxis if required, we can make a booking for you.
- We are happy to collect you from the train station by prior arrangement.
- Our brochures and menus are available in large print by prior arrangement, both can also be provided in PDF format.
- We have a basic website, font sizes can be enlarged but colours cannot be changed.
- You can contact us via phone or email (details below).
- This access statement is available in Word Document and PDF Format.

Arrival & Car Parking Facilities

- On arriving at Mynd House there are two sloped driveways up to the car park.
- There are no marked parking bays but there is ample room for 8 cars.
- Space can be reserved, e.g. closest to the main entrance, if required by

prior arrangement.

- The parking surface is slightly sloped and part tarmac/part gravelled.
- Access to the main entrance is via steps (4 steps of 18cm high and 92cm wide) or via a ramped walkway (minimum width 86cm - maximum width 104cm).
- The surface leading from the car park (off the gravelled area) is level and is finished with tarmac and non-slip paving blocks, with access via the ramped walkway, or steps, to the main entrance.
- The car park and walkway are well lit at night.
- We can assist guests with luggage.
- The village centre is less than a minutes walk from the Guest house.

Main Entrance & Reception

- There are two steps at the entrance to Mynd House, both steps are 6" (15cm) high and the tread on the first step is 12" (30cm) deep.
- There is a front porch measuring 2.2m wide by 70cm deep, the porch door is always open during the day. The porch doors open in, the entrance being 114cm wide.
- The front door is always locked but we do have a pull cord bell and push button bell in the porch which can be reached from any height.
- The main entrance door is 76cm wide with an additional 38cm which can be opened on request.
- On entry into our home there is a hallway. The main reception area is 1.8m by 3m. The hallway narrows, alongside the stairs to the first floor, to 92cm wide for 3metres.
- There is no seating in the hallway but there is access to seating in the guest lounge which is located immediately off the entrance hall.
- There is original mosaic tiled flooring throughout the main hall area with carpeting in rear part.
- We provide guests with a tour of the ground floor rooms after check-in.

Public Areas - General (Internal)

- Mynd House has 3 floors, including the ground floor.
- The Dining Room, Guest Lounges and Bar are located on the Ground Floor.
- Guest Bedrooms are all located on the upper two floors. Hazler, Ragleth, Ashbracken, Stretton/Marshbrook are located in the original

part of the house. Caradoc, Lawley and Burway are located in the extension.

- Flooring throughout the house is carpeted, with the exception of the tiled floor in the hall, and good quality non-slip vinyl flooring in the ensuite bathrooms.
- Stairs and Corridors are all well lit.
- Corridors and doors in the original part of the house are all 30" (76cm) wide.
- Corridors in the extension have a minimum width of 34" (86cm) and doors are 28" (71cm) wide.
- The staircase to the first floor has 13 steps. The first step is 8" (20cm) high, all other steps are 7" (18cm) high. The tread depth for all steps on the staircase is 9½" (24cm) and the staircase is 30" (76cm) wide.
- The staircase has a hand rail on the left hand side (going up) for the majority of the steps (there is no rail on the left hand side for the last 4 steps). There is stair rope, covering the full length of the staircase, for support on the right hand side (going up). There is additional lighting at the top of the stairs.
- The upper floors are protected by a fire door at the top of the main staircase (and an additional fire door between the original part of the building and the extension).
- There is a fire exit from the first floor leading out to the rear of the property, and an additional fire exit from the Caradoc room (also used by Lawley room when the two rooms are used as a suite with interconnecting doors).

- Access to Caradoc, Lawley and Burway Bedrooms
There are 2 additional steps in the corridor leading to these three bedrooms. Both steps are 5" (14cm) high and the tread depth on the first step is 14" (35cm).

- Access to Hazler, Ragleth, Ashbracken and Stretton/Marshbrook Bedrooms
There are 2 additional steps in the corridor leading to these bedrooms. Both steps are 7" (18cm) high and the tread depth on the first step is 10" (25cm).

- Hazler Bedroom

The Hazler Suite has some additional steps, between the bedroom and En-Suite area and between the en-suite area and sitting area.

- There are two steps down from the bedroom to the en-suite area and one step up from the en-suite to the sitting area.
- For access to the 2 second floor bedrooms, Stretton and Marshbrook, there are 1½ flights of stairs.
 - The first flight is comprised of 10 steps followed by 4 further steps. All steps are 7” (18cm) high and the tread is 10” (25cm) deep.
 - The staircase hand rail is to the left hand side.

Public Areas - WC

- There is a unisex WC provided on the ground floor. Access to the facility is through the entrance hall and two doors, measuring 30” (75cm) width.

Dining Room Bar & Lounges

- Breakfast, or meals when booked, is served in the Dining room on the ground floor.
- There are no steps into or in the Dining room.
- Furniture arrangement is flexible and can be moved on request.
- Tables have underspace of 63cm (25”) high by 51cm (20”) wide and height of 74cm (29”) - legs are on each corner.
- All chairs are without arms
- Menus are available in large print
- We do play discrete background music in the Dining room only.
- We are able to play music in the lounge or bar on request.
- We can control volume by request.

Laundry

- There are no guest laundry facilities but we do provide a separate Hanging/Drying area to store wet/muddy outdoor clothes and boots.
- There is access to an outside tap and hose for cleaning equipment, bikes etc.

Shopping

- There is a small grocery shop in Little Stretton Village. More extensive range of shops are available in Church Stretton which is 1½ miles from Mynd House.

Leisure Facilities

- We provide a range of books (fiction, fact and childrens), maps and guides for guests to use while staying at Mynd House.
- There are a selection of Games and Puzzles available in the Lounge.

Outdoor Facilities

- There is access to an outside tap and hose.

Conference & Meeting Rooms, Banqueting, Clubs, Entertainment

- The dining room can be arranged as a conference/meeting room facility by prior arrangement.
- We can arrange evening meals/buffets for groups and clubs.

Bedrooms

- There are no Ground Floor bedrooms at Mynd House.
- All rooms are non-smoking
- All bedrooms have en-suite facilities.
- All bedrooms have Smoke Detectors and Alarms (connected to central Fire Alarm console)
- All bedrooms have Colour TVs.
- All bedrooms have facilities for hot drinks, kettles are cordless (unless stated)
- All bedrooms (except the Burway Single Room) have “mini-bar” fridges with local produce – fresh milk is also provided
- All bedrooms have supplementary seating, either 1 or 2 armchairs or 2 seater settee.
- All bedrooms are carpetted (short pile) and en-suite rooms are finished with good quality non-slip vinyl flooring.
- We do provide a snack and lunch menu which guests can take in their rooms
- We will cater for any special dietary requirements with prior

arrangement.

Hazler Bedroom

- Located on the First Floor in the original part of the house, the bath area and conservatory are extensions to the original property.
- The entrance door is 30" (76cm) wide.
- The room has a double 4-poster bed.
- Access into the main room area is restricted - there is a 25" (64cm) gap between the bottom of the bed and the wall.
- The room consists of 3 areas, the bedroom, the dressing area/bathroom and a conservatory style seating area.
- There are two steps down from the bedroom to the bathroom area, one 6" (15cm) deep and one 8" (20cm)
- There is one step up - 7" (18cm) deep - from the dressing area to the seating area.
- There are two armchairs in the seating area.
- The TV has Teletext.

Ragleth

- Located on the First Floor in the original part of the property.
- The entrance door is 30" (76cm) wide.
- The room has a King size double bed.
- There is one leather tub chair in the room.
- The TV has teletext.

Ashbracken

- Located on the First Floor in the original part of the property.
- The entrance door is 30" (76cm) wide.
- The room has a Double bed.
- There are two armchairs.
- The TV has teletext.

Lawley

- Located on the First Floor in the extension to the property.
- The entrance door is 28" (71cm) wide.

- The room has twin beds – these can be joined to make a Super King Double bed.
- There is a two-seater settee.
- The TV does **not** have teletext.
- There is an interconnecting door between Lawley and Caradoc which can be opened to make the two rooms a large family suite.

Caradoc

- Located on the First Floor in the extension to the property.
- The entrance door is 28" (71cm) wide.
- The room has a King size double bed.
- There is a comfortable leather armchair.
- The TV has teletext.

Burway

- Located on the First Floor in the extension to the property.
- The entrance door is 28" (71cm) wide.
- The room has a single bed.
- There is a small chair in the room.
- There is a fold away desk
- The kettle is **not** cordless
- The TV has teletext.

Stretton Suite (Stretton/Marshbrook Rooms)

- The suite is located on the second floor.
- The suite comprises two rooms with interconnecting doors and also external doors for independent access.
- The entrance doors to both rooms are 30" (76cm) wide.
- The Stretton Bedroom has a King Size double bed.
- The TV in the Stretton bedroom has teletext.
- The Marshbrook Bedroom has two single beds.
- The TV in the Marshbrook bedroom does **not** have teletext.
- There is a 2 seater settee in the Stretton bedroom.

Bathroom, Shower-room & WC [Ensuite or Shared]

- All bedrooms have en-suite facilities.
- All en-suites have non-slip vinyl floor covering.
- Towels, flannels and Toiletries are provided for all rooms.
- All en-suite rooms have a bath with shower over, with the exception of the Ragleth en-suite which has a walk-in shower only - there is a small step into the shower of 4" (10cm).
- All showers operate on thermostatic controls (shower units in Stretton, Ashbracken, Hazler, Lawley and Caradoc are Electric Showers. The showers in Ragleth and Burway are gravity fed from the Hot Water system).
- All baths have support handles.
- Toilets in some en-suite rooms (Ragleth, Ashbracken and Hazler) operate on Saniflow waste systems.

Measurements in the bathrooms

	<i>Bathroom Size</i>	<i>Height of Bath</i>
Hazler	2.1m x 2.1m	58cm (23")
Ragleth	2.1m x 1.8m	Walk-in Shower only
Ashbracken	3.2m x 2.8m	55cm (22 ³ / ₄ "
Lawley	1.96m x 1.96m	51cm (20")
Caradoc	2.4m x 1.8m	48cm (19")
Burway	2.03m x 1.78m	53cm (21")
Stretton/Marshbrook	2.9m x 2m (min) 2.7m (max)	53cm (21")

Grounds and Gardens

- There are rear terraced gardens which are currently being developed but not yet suitable for guest access.
- There is a garden to the front and side of Mynd House (East/South Facing) which guests are free to use. We have a range of garden seats, chairs, tables and umbrellas.
- We provide cushions on garden chairs.
- From the garden there are views towards the Ragleth Hill and a little

further distance towards the Caradoc hill.

Additional Information

- We do not accept any pets.
- Following law changes on 1st July 2007 – no smoking is permitted in any part of the house. Guests are permitted to use the outdoor areas for smoking.
- Mobile phone reception is intermittent - some networks work fine (e.g. O2) and others are less predictable (e.g. Orange). Guests are welcome to use our phone for calls (some charges may apply).
- Mynd House is fully covered by a wireless fire alarm system and we have in place a full Fire Risk Assessment which has been approved by the Fire Service. All rooms are provided with Guest Information folders with clear instructions for Fire Safety, Fire escape routes etc.
- We have been awarded a Silver Servicemark award in recognition of our excellent levels of customer service.

Contact Information

- Address: Ludlow Road, Little Stretton, Shropshire, SY6 6RB
- Telephone: +44 (0)1694 722212
- Email: info@myndhouse.co.uk
- Website: www.myndhouse.co.uk
- Grid reference: 344378:292076 (Latitude N52:31:25 (52.523706) Longitude W2:49:16 (-2.821234))
- Hours of operation: Open all year, except Christmas Eve, Christmas Day and Boxing Day.
- Local carers: Carers Support Service (formerly Shropshire Carers) : 01743 341995
- Local equipment hire companies: Beyond Extreme (Paragliding, Bikes etc) : 01694 723632
- Local public transport numbers:
 - Whittle Coach and Bus: 01562 820002
 - West Midlands Travelline : 0871 200 22 33
 - National Rail Enquiries : 08457 48 49 50
 - Shrewsbury and Ludlow Train Customer Service Line : 0845 6061 660

- Local accessible taxi numbers:
 - Longmynd Taxis: 01694 722741
 - Morris : 01694 722876

Future Plans

- We are continuing to develop the rear terraced garden and hope to allow guests access during Summer 2008.
- An additional support rail is to be provided at the top of the stairs.

We welcome your feedback to help us continuously improve if you have any comments please phone 01694 722212 or email access@myndhouse.co.uk
